Union Bank of India's In-house Software Development & Service Management Appraised at ISACA's CMMI Maturity Level 3

Union Bank of India proudly announces that its In-House Software Development Facility, Processes, and Service Management have been appraised at ISACA's CMMI Maturity Level 3, Schaumburg, IL, USA, a significant milestone in the bank's commitment to excellence and innovation in technology.

This achievement validates Union Bank of India's proficiency in software development and reinforces its position as a leader in the banking industry, equipped to meet the evolving needs of its customers through cutting-edge technological advancements.

The Capability Maturity Model Integration (CMMI®) Level 3 underscores Union Bank of India's dedication to maintaining high standards in software development, processes, and service management. The Bank's Department of Information Technology has demonstrated its ability to operate at a defined level of performance, characterized by well-established processes and a culture of continuous improvement, achieving this accolade through a rigorous evaluation process.

Union Bank of India is committed to leveraging technology to deliver the highest quality of services to its customers, excellence in software development and service management, ensuring that it meet and exceed the evolving needs of its stakeholders.

Key highlights of Union Bank of India's CMMI Maturity Level 3 appraisal include:

- Utilization of organizational standards and tailoring to address project and work characteristics.
- Integration of organizational assets into projects, enhancing efficiency and effectiveness.
- Focus on achieving both project and organizational performance objectives.
- Commitment to continuous performance improvement and the delivery of superior products and services.

The attainment of CMMI Maturity Level 3 further strengthens Union Bank of India to provide innovative banking solutions and unparalleled service quality.

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